



**AVORA**  
MARKETS

# Privacy and Cookies Policy

APRIL 2025

## **Avora Markets**

Company Registration No.: 2025-00269

Place of Incorporation: Saint Lucia

Registered Address: The Sotheby Building, Rodney  
Village, Rodney Bay, Gros-Islet,  
Saint Lucia

Contact: [support@mvoramarkets.com](mailto:support@mvoramarkets.com)

# 1. Introduction

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Avora Markets (referred to as "Avora", "we", "our", or "us") is committed to protecting the privacy and security of personal information of our clients, partners, and visitors. This Privacy Policy outlines how we collect, use, store, and disclose your information and your rights concerning that information.

This Policy is governed exclusively by the laws of Saint Lucia.

## 2. What Personal Information We Collect

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We may collect the following information:

Full name, address, email, and contact numbers

Date of birth and identification documents (passport, driver's licence, national ID)

Trading experience and occupation

Source of income and wealth

Financial data (bank account details, credit/debit card information)

IP address, browser type, device identifiers, and location data

Any documents submitted for compliance with AML/CFT laws

## 3. How We Collect Information

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We collect information directly from you through:

Account registration forms

Website forms

Email or phone communication

Uploaded documents

We may also collect personal data from third-party service providers or referrers, including verification and marketing partners.

## 4. Use of Cookies

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### 4.1 Session Cookies

We use session cookies to:

Let you carry information across pages

Maintain login and registration sessions

Avoid re-entering information

### 4.2 Persistent Cookies

Used to:

Recognize returning visitors

Tailor content or ads to your preferences

Compile anonymous usage stats

Internally identify you (via account name, ID, email, location, etc.)

Avoid duplicate survey participation

Differentiate users on the same network

### 4.3 Third-Party Cookies

Third parties may use cookies to:

Serve and track ads

Control ad frequency

Analyze site traffic

Personalize your experience

Count anonymous site visits

## 5. Why We Collect and Use Personal Information

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We collect and use your data to:

Provide trading services and account management

Conduct verification and identity checks (AML/CFT compliance)

Communicate service updates, offers, or support

Comply with legal/regulatory obligations

Prevent fraud or unauthorized activities

Improve website performance and service quality

We may also use anonymized data for statistical or analytical purposes.

## 6. Disclosure of Personal Information

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We may share your data with:  
Our internal staff and affiliates

Regulatory and government authorities (only as required)

Compliance and verification service providers

Third parties assisting in business operations (e.g., payment processors, legal counsel)

We do not sell your personal data. All disclosures are limited to legitimate business or legal needs under Saint Lucia law.

## 7. Data Storage and Security

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We implement appropriate technical and organizational measures to secure your data, including:  
Encrypted communication (SSL)

Secure servers and restricted access

Internal access control and audit logs

Regular staff training and policy enforcement

We store your data for as long as needed to comply with legal, regulatory, or business requirements.

## 8. Your Rights

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Under Saint Lucian law, you have the right to:  
Access your personal data

Request corrections to inaccurate data

Withdraw consent (where processing is based on consent)

Lodge a complaint about misuse or unauthorized disclosure

You may request access or changes by emailing: [support@avoramarkets.com](mailto:support@avoramarkets.com)

## 9. Direct Marketing

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We may contact you for promotional purposes unless you opt out. Every marketing email contains an unsubscribe option.

## 10. Changes to This Policy

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We may revise this Privacy and Cookies Policy at any time. Updates will be posted on our website with a new effective date.

## 11. Contact Us

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If you have questions or complaints regarding this Privacy Policy, please contact:

Email: [support@avoramarkets.com](mailto:support@avoramarkets.com)

📍 Address: The Sotheby Building, Rodney Village,  
Rodney Bay, Gros-Islet, Saint Lucia