



AVORA
MARKETS

Refund Policy

Avora Markets

Company Registration No.: 2025-00269

Place of Incorporation: Saint Lucia

Registered Address: The Sotheby Building, Rodney
Village, Rodney Bay, Gros-Islet,
Saint Lucia

Contact: support@avoramarkets.com

This Refund Policy outlines the terms under which refunds may be issued by Avora Markets, in accordance with applicable laws and regulatory standards.

1. Non-Refundable Deposits

All deposits made to client trading accounts are considered non-refundable once processed.

2. Withdrawals

Clients may withdraw funds from their account balance/equity at any time, using the approved withdrawal methods provided by Avora Markets, subject to applicable terms and conditions.

3. Refund Exceptions

Refunds will only be considered under the following condition:

- If the name on the client's Know Your Customer (KYC) documentation does not match the name on the payment/deposit method (e.g., credit/debit card), a refund may be issued to the original payment source.